

modify the **Server**, then click **Save**.

☒ Sync Time with NTP Server

Server:  ▼ Save

① Select an NTP server or enter one by yourself.

## 10.15 System Backup and Restore Configuration

### Description

1. Back up the relevant configuration of the system and restore it in case of any problems occur. System configuration includes:
  - aSV cluster configuration.
  - User (including user password, please be careful when selecting).
  - Virtual machine backup strategy.
  - High Availability (HA) configuration.
  - Automated Hot Add Configurations
  - User Experience Improvement Program.
  - Time synchronization settings.
  - Alarm conditions.
  - Resource Scheduling configuration.
  - Restore the NUMA configuration.
2. The platform saves system logs for 30 days by default, and you can manually save the system logs locally.

### Precautions

1. If you need to restore the related configuration of the cluster, you need to contact Sangfor technical support.
2. System backup deletion only supports the deletion of all backup files but does not support the deletion of a single backup file.

### Prerequisites

None.

## Steps

1. Navigate to **System > System Backup and Restore**.



2. Click **Cluster Configuration Backup** to set the backup policy and create or delete backups.



3. Click **System log backup** to back up the system log locally.

## 10.16 Restore to Factory Defaults (High-Risk Operation)

### Description

The entire platform can be formatted by **Restore to Factory Defaults**.



Please operate with caution.

### Precautions

1. After restoring the factory settings, all the nodes will be restored to the factory state, and the aSV will be automatically removed. The aSV needs to rejoin.
2. At the same time, all the parameter information of the aSV configuration will also be restored to the initial state, including aSV cluster configuration, users, virtual machine backup policy, user experience plan, date and time, and alert conditions.